

# Intelligent Employee Experience

## Putting AI to work for you

Employees have fundamentally changed their relationship with work and their expectations of employers and leaders. What drove outcomes last year is not competitive today. This is the new way of work, and PwC is defining the future with AI.

### Benefits

**Make work purposeful** for your people and enable career success.

**Foster connection and belonging** with an inclusive and collaborative environment. Empower leaders to model your company vision and values through their actions.

**Nurture a safe, accessible ecosystem** that supports individual needs. Provide solutions to seamlessly enable, support and enhance communication, productivity and innovation.

**Reward and recognize** individual contributions, support well-being and align practices with employees' individual preferences and values.

**Engage employees and produce business outcomes with role-based experiences that:**

- Transform the way sales teams work
- Simplify an immersive tech experience for frontline staff
- Enhance learning and onboarding with AR/VR
- Elevate the workplace tech experience with M365



## Features



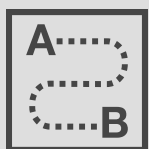
### Center on the human experience

Collaborate with PwC to identify the right tech and use cases for your organization. Enable an AI-powered, future-ready employee experience strategy.



### From front lines to C-suite

Customize your end-to-end solution with existing use cases in sales, marketing, R&D, legal, finance, tech and spanning frontline and knowledge work.



### Single pane of glass

Simplify your tech stack. Leverage the ubiquity of the Microsoft product suite to create a single pane of glass, offering a clear and seamless employee experience.



### Meaningful adoption

Win hearts and minds with change management strategies that drive engagement while assuring employees of AI's safety and benefits.





Per Microsoft's 2023 Work Trend Index:

82%

of business leaders say employees they hire will need new skills to be prepared for the growth of AI

70%

of leaders and employees would delegate as much work as possible to AI to lessen their workloads

60%

of leaders and employees don't currently have the right capabilities to get their work done

33%

of leaders and employees expect to produce high-quality work in half the time with AI

31%

of business leaders say increased productivity would be AI's greatest value, not reducing headcount

\*\*"Will AI Fix Work?" Work Trend Index, 9 May 2023, [www.microsoft.com/en-us/worklab/work-trend-index/will-ai-fix-work](https://www.microsoft.com/en-us/worklab/work-trend-index/will-ai-fix-work).

## Modernizing the way our client collaborates and communicates



### Challenge

A private nonprofit needed to transform its ways of working. Employees were spending hundreds of hours reconciling documents and manually inputting feedback through complex spreadsheet-based systems, instead of focusing on the work that mattered: solving the most pressing scientific issues facing humanity. The process was inefficient and ineffective, preventing them from reaching their potential.



### Solution

PwC helped design a Microsoft-powered solution with clear benefits for employees and empowered people to embrace it successfully. Failed prior attempts to implement a collaboration solution had left employees skeptical of change: PwC took a human-first approach to bring the right technology, to the right people, at the right times – designing a phased rollout with early adopters to gain early wins, cultivate champions and generate community adoption.



### Results

The client can now manage their research development and peer review process more efficiently by centralizing all collaboration within Teams and M365, improving their ways of working and experience with work. They have also laid the foundation to continually improve and benefit from Microsoft's AI tools as technology evolves.

## Let's connect



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